



## Preventing **FALSE ALARMS**

### **Make sure everyone knows**

- how to use the alarm system
- their keypad code
- how to cancel a false alarm

### **Before arming your system**

- lock all doors
- secure all windows

### **Notify us of changes, such as**

- phone numbers or Internet service providers
- new pets that could trigger motion sensors



During a **FALSE ALARM**,  
enter your **KEYPAD CODE**

Keypad Code: \_\_\_\_\_

If you forget to enter your keypad code, wait for us to call you.  
Tell us your **VERBAL CODE WORD** to verify the alarm is false.

Verbal Code Word: \_\_\_\_\_

Keep this card in a safe place for quick  
reference to your codes when you need them.



## How to use **YOUR ALARM:**

### **Arm Away** (motion detector on)

- Press **SECURITY**
- Press **ARM**
- Press **AWAY**

### **Arm Stay** (motion detector off)

- Press **SECURITY**
- Press **ARM**
- Press **STAY**

### **Disarm**

(if prompted)

- Enter keypad code

(if not prompted)

- Press **SECURITY**
- Press **DISARM**
- Enter keypad code

### **Reset**

- Press **HOME**
- Press **SECURITY**
- Press the red box next to **STATUS**
- Press **CLEAR ALARM HISTORY**
- Press **OK**

### **Test**

- Visit [mymonitronics.com](http://mymonitronics.com)
- Select **MY SYSTEM**
- Click **SYSTEM TEST & NEXT**
- Enter your **VERBAL CODE WORD**
- Accept the terms & conditions & click **NEXT**
- Follow the easy steps

Customer Care: 800.447.9239



Monitronics Security LP, P.O. Box 814530, Dallas, TX 75381; AL: AL St. Lic.#1062; AZ: 18004-0; AR: E 07-034; FL: EF20000649; CA: ACO6492; DE: 07-214; GA: LVU405149; IL: 127.001321; MD: 107-1377; MI: 2000 Town Center Ste 1900, Southfield, MI 48075; 3601205782; NC: 1769-CSA; NJ: Burglar & Fire Alarm Business License Number 34BF00053500; 2350 Valley View Ln #100, Dallas, TX 75234; 866-507-5343; NY: Licensed by the N.Y.S. Department of State; OK: 1175; PA: PA105028; TN: 1306; TX: B14431; TX ACR-1660144; UT: 6505305-6501; VA: 11-5197.

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# How to use **YOUR ALARM:**

## **Arm Away (motion detector on)**

- Press **3**  
OR
- Press **AWAY**
- Enter keypad code

## **Arm Stay (motion detector off)**

- Press **2**  
OR
- Press **STAY**
- Enter keypad code

## **Disarm**

- Press **1** or **DISARM**
- Enter keypad code

## **Reset**

- Press **1**
- Enter keypad code
- Press **\***

## **Test**

- Visit [mymonitronics.com](http://mymonitronics.com)
- Select **MY SYSTEM**
- Click **SYSTEM TEST & NEXT**
- Enter your **VERBAL CODE WORD**
- Accept the terms & conditions & click **NEXT**
- Follow the easy steps

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## How to use **YOUR ALARM:**

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### **Arm Away (motion detector on)**

- Enter keypad code
- Press **2 (AWAY)**

### **Arm Stay (motion detector off)**

- Enter keypad code
- Press **3 (STAY)**

### **Disarm**

- Enter keypad code
- Press **1 (OFF)**

### **Reset**

- Enter keypad code
- Press **1 (OFF)**
- Re-enter keypad code
- Press **1 (OFF)**

### **Test**

- Visit [mymonitronics.com](http://mymonitronics.com)
  - Select **MY SYSTEM**
  - Click **SYSTEM TEST & NEXT**
  - Enter your **VERBAL CODE WORD**
  - Accept the terms & conditions & click **NEXT**
  - Follow the easy steps
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## How to use **YOUR ALARM:**

### **Arm Away (motion detector on)**

- Enter keypad code
- Press **2 (AWAY)**

### **Arm Stay (motion detector off)**

- Enter keypad code
- Press **3 (STAY)**

### **Disarm**

- Enter keypad code
- Press **1 (OFF)**

### **Reset**

- Enter keypad code
- Press **1 (OFF)**
- Re-enter keypad code
- Press **1 (OFF)**

### **Test**

- Visit [mymonitronics.com](http://mymonitronics.com)
- Select **MY SYSTEM**
- Click **SYSTEM TEST & NEXT**
- Enter your **VERBAL CODE WORD**
- Accept the terms & conditions & click **NEXT**
- Follow the easy steps

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4/14-109-Vista15pmt

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## How to use **YOUR ALARM:**

### **Arm Away (motion detector on)**

- Enter keypad code
- Press **AWAY**

### **Arm Stay (motion detector off)**

- Enter keypad code
- Press **STAY**

### **Disarm/Reset**

- Enter keypad code
- Press **OFF**
- Re-enter keypad code
- Press **OFF**

### **Test**

- Visit [mymonitronics.com](http://mymonitronics.com)
- Select **MY SYSTEM**
- Click **SYSTEM TEST & NEXT**
- Enter your **VERBAL CODE WORD**
- Accept the terms & conditions & click **NEXT**
- Follow the easy steps

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## How to use **YOUR ALARM:**

### **Arm Away (motion detector on)**

- Press **ARM AWAY**
- Enter keypad code

### **Arm Stay (motion detector off)**

- Press **ARM STAY**
- Enter keypad code

### **Disarm**

- Press **DISARM** or **OFF** button
- Enter keypad code

### **Reset**

- Press **DISARM** or **OFF** button
- Enter keypad code
- Press **ZONES**
- Highlight the alarm & press **CLEAR ALARMS**
- Re-enter keypad code
- Press **HOME** button to exit

### **Test**

- Visit [mymonitronics.com](http://mymonitronics.com)
- Select **MY SYSTEM**
- Click **SYSTEM TEST & NEXT**
- Enter your **VERBAL CODE WORD**
- Accept the terms & conditions & click **NEXT**
- Follow the easy steps

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## How to use **YOUR ALARM:**

### **Arm Away (motion detector on)**

- Press **LOCK** or red banner
- Press **ARM ALL (AWAY)**

### **Arm Stay (motion detector off)**

- Press **LOCK**
- Select **DOORS & WINDOWS ONLY (STAY)**

### **Disarm**

- Press **LOCK**
- Enter keypad code

### **Reset**

After system disarmed:

- Press the yellow triangle
- Press **LISTEN**  
(next to panel status)
- Press **CLEAR**
- Press **CLOSE** to exit

### **Test**

- Visit [mymonitronics.com](http://mymonitronics.com)
- Select **MY SYSTEM**
- Click **SYSTEM TEST & NEXT**
- Enter your **VERBAL CODE WORD**
- Accept the terms & conditions & click **NEXT**
- Follow the easy steps

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## How to use **YOUR ALARM:**

### **Arm Away** (motion detector on)

- Press **DOORS & WINDOWS**
- Press **MOTIONS**

### **Arm Stay** (motion detector off)

- Press **DOORS & WINDOWS**

### **Disarm**

- Press **DISARM**
- Enter keypad code

### **Reset**

- Press **STATUS**
- Press **DISARM**

### **Test**

- Visit [mymonitronics.com](http://mymonitronics.com)
- Select **MY SYSTEM**
- Click **SYSTEM TEST**  
& **NEXT**
- Enter your **VERBAL CODE WORD**
- Accept the terms & conditions & click **NEXT**
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