

Welcome to Ambit Energy's automated payment center.

Temp: We've made some recent changes to help improve your payment experience with us.

Please note that any one time credit or debit card payments made over the phone, or payments made with a live customer care representative, will incur an electronic processing fee of two dollars and fifty cents.

To avoid future processing fees, we encourage you to enroll in our convenient AutoPay program. Simplify your life and let us remember your payment for you.

You can also select to save your payment information to help make future payments faster and easier.

To make a payment and enroll in AutoPay, press 1.

To make a one-time payment, press 2.

For questions, or to speak with a Customer Care representative, press zero at any time.

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**To make a payment and enroll in AutoPay, press 1.**

**Eligible** – *(if cust only owes current bill, make exception to credit \$2.50 back on account if cust remains enrolled for 30 day cycle)*

Thank you for your interest in AutoPay. To complete your enrollment, we must first collect the current amount due on your account. Once enrollment is complete, you will have the transaction fee of \$2.50 credited back to your account.

(REPEAT PAYOR)

If you'd like to pay your total balance due with the saved account ending in xxxx, please press 1.

Please confirm you are agreeing to pay a balance of \$xx.xx on Day, Month Year with the account ending in xxxx.

Press 1 for yes.

Press 2 for no.

If you'd like to pay your total balance due using a different account, press 2.

(NON-REPEAT PAYOR)

To make a one-time payment using a checking or savings account, please press 1

To make a one-time payment using a credit or debit card, press 2

Thank you. To enroll in AutoPay using this account, please press 1.

If you'd like to use a different account, press 2.

Thank you. Your account is now enrolled in AutoPay.

We're sorry, but we were unable to enroll you in AutoPay at this time.

To speak with a Customer Care representative, please press 0.

**Not eligible** – *(if cust owes more than just current bill or due date has passed)*

You currently have an outstanding balance on your account.

If you'd like to pay the total amount due, we can enroll you in AutoPay directly following that transaction.

To make a one-time payment, press 1.

To speak with a Customer Care representative, press zero.

**To make a one-time payment, press 2.**

(REPEAT PAYOR)

If you'd like to pay your total balance due with the saved account ending in xxxx, please press 1.

Please confirm you are agreeing to pay a balance of \$xx.xx on Day, Month Year with the account ending in xxxx.

Press 1 for yes.

Press 2 for no.

If you'd like to use a different account, press 2.

If you'd like to pay a different dollar amount, press 3.

(NON-REPEAT PAYOR)

To make a one-time payment using a checking or savings account, please press 1

To make a one-time payment using a credit or debit card, please press 2

Thank you. If you'd like to save this payment method to make future payments faster, press 1.